

Aftercare

When the examination is over, the nurse and crisis worker will talk to you about how you are feeling and discuss any referrals into further support and care services. We will also check that you have a safe place to go to when you leave the SARC.

After you leave, if you have any questions or need advice, you can call us anytime.

With your permission, we will contact you six weeks after your appointment to see how you are doing and find out if you need any additional support.

Our service is available 24/7/365 days a year.

Call now to get advice and support and make an appointment.

 **0330 223 0099**



The address:


The Glade (Telford)
30 West Road
Wellington
Telford
TF1 2BB



Helpful Organisations (National)

Rape Crisis Helpline (24/7)  0808 500 2222
 www.247sexualabusesupport.org.uk

National Domestic Violence Helpline (24/7)  0808 2000 247



National Stalking Helpline  0808 802 0300
Opening Hours:
Monday and Wednesday (9.30 – 20.00)
Tuesday, Thursday, Friday (9.30 – 16.00)

Men's Advice Line – Domestic Violence  0808 801 0327

Victim Support  0808 1689 111

Helpful Organisations (Local)

Shropshire Domestic Abuse Service  0300 303 1191
 www.shropsdas.org.uk

West Mercia Womens Aid  0800 783 1359
(Shropshire, Telford & Wrekin)
 www.westmerciawomensaid.org

Survivor Pathway West Mercia
 westmerciasurvivorpathway.org

Axis:
Shropshire  01743 243007
Telford & Wrekin  01952 586790

Feedback

We love to receive feedback about our services, and any suggestions for improvements.

Knowing what we are doing right, and what we could do better, will help us to continue delivering excellent care.

You can leave us feedback in person at the SARC or via email to: theglade.sarc@nhs.net



West Midlands Adults
Sexual Assault Referral Centre Services

the glade Sexual Assault Referral Centre



Confidential healthcare and support service for adults in Shropshire, Telford and Wrekin following sexual assault or rape.

Call us 24/7/365 for help.

 **0330 223 0099**
www.theglade.org.uk



Service provided by:



Welcome to The Glade SARC

We offer free, confidential healthcare and compassionate support to adults (18 and over) and young people aged 16 and 17 (if clinically appropriate), who have experienced sexual assault or rape in Shropshire, Telford and Wrekin.

Our service is available 24/7/365 days a year.

 **0330 223 0099**

At the SARC, we provide a medical assessment, a forensic examination (for the purpose of DNA collection), support services and aftercare referrals for further treatment, support and guidance. You will be offered these services based on your individual needs.

You will need an appointment before coming to the Glade SARC (Telford).

You can either report the incident to the Police and they will arrange an appointment for you.

Or, if you wish to attend without Police involvement, you can call us and speak to one of our specially trained nurses who can arrange an appointment for you.

We will support you throughout.

**A SARC is a
Sexual Assault
Referral Centre**



Accessing our SARC service

You can report to the Police, who will gather information about your case, arrange a SARC appointment for you and bring you to the SARC. When you attend with the Police, they will wait in a separate area of the SARC until the examination is finished.

You can also attend without Police involvement (as a self-referral). Please call us to speak to one of our nurses and arrange your appointment time. This option allows you to receive important healthcare and have evidence collected, without reporting to the Police.

You can also be referred to us by another service (such as your GP or sexual health), but we will still need to speak to you to get your consent to make an appointment.

Before your appointment

Staff at the SARC can advise you on how to preserve evidence before you come to your appointment, such as not washing your body. We understand that this may have already happened and, if so, you can still attend your appointment.

We recommend bringing comfortable clothes to your appointment as you will likely be at the SARC for a few hours (dependent on individual needs).

In order to ensure patient confidentiality and privacy, the SARC team only take one appointment at a time. Therefore, please do not visit the centre earlier or later than your time of appointment.

We understand that this is sometimes unavoidable. If you are going to arrive early/late please call and let us know as soon as you can.

At your appointment

When you arrive at the SARC, you will meet our crisis worker and one of our nurses. Your crisis worker will stay with you, to help and guide you, during your time at the SARC. Our crisis worker and nurse will assist you, answer any questions you may have and explain what happens during your visit.

We will complete a holistic medical assessment and, as part of the visit, we will talk to you about your healthcare needs, such as risk of infection or pregnancy.

We can also provide medication such as emergency contraception, if needed.

Our team can also provide immediate sexual health counselling and information about screening for sexually transmitted infections (STIs). We do not conduct STI screening at the SARC, but we can support you and discuss referrals into sexual health with you.

Medical examination

Depending on when the incident occurred, you may be offered a forensic medical examination (conducted by our highly skilled and compassionate nurses). This includes examining any physical injuries and collecting forensic samples. If an examination is something you are considering, it is best to contact us as soon as possible.

If you choose to attend for a medical examination, you can stop or change your mind at any time. You will still be offered full support from our team.

If you have attended with the Police, we will give any evidence to them, to support with your case. Or, if you have attended without Police involvement, we can keep your forensic samples secure at the SARC, giving you time to decide if you wish to engage with the Police at a later date, whilst preserving forensic evidence.